

# Esther Lee

## UX DESIGNER

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## PROFILE

Passionate about understanding the human experience, I am a recently graduated psychology student eager to begin a career in UX design. My journey into this field was sparked by a curiosity about the ways people interact with technology and how these interactions can be optimized to enhance their lives. I am excited to transfer my strong analytical skills, honed through my psychology studies, into the field of UX design where I am excited to contribute to creating intuitive and user-centric digital experiences that empower users.

## SKILLS

Figma, UX Research, User Experience Design, Information Architecture, Usability Test, Typography, Problem Solving, Communication, Collaboration, Prototyping, Wireframing

## PROJECTS

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### UX Designer

NOV 2023, Shopify Hackathon

- Collaborated with cross-functional teams in a high-pressure 24-hour hackathon, contributing as a UX designer to rapidly ideate and prototype on a digital solution.
- Showcased adaptability and a results-driven mindset in a time-constrained environment.

## EDUCATION

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### BrainStation | Diploma, User Experience Design

SEPT 2023 - DEC 2023, VANCOUVER, BC

### University of British Columbia | Bachelors in Psychology

SEPT 2019 - AUG 2023, VANCOUVER, BC

## EXPERIENCE

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### Barista | Starbucks Corporation

JUN 2019 - AUG 2023, BURNABY, BC

- Consistently achieved high customer satisfaction ratings through warm greetings and engaging interactions, resulting in a consistently positive customer experience for over 500 customers daily.
- Exceeded performance metrics for over 1000 customers through maintaining a fast-paced work environment and efficiently managing customer orders, and minimizing wait times.
- Collaborated with fellow baristas and team members to ensure a smoothly run shift, including coordinating tasks, sharing responsibilities, and assisting with training of new team members.

### Receptionist Assistant | Lumina Skin Care Centre

APR 2020 - AUG 2020, COQUITLAM, BC

- Provided essential support by greeting and directing visitors, ensuring a professional and welcoming atmosphere in the reception area.
- Efficiently managed a multi-line phone system, routing calls to appropriate personnel, taking messages, and responding to inquiries via email.
- Demonstrated excellent time management skills by efficiently handling various tasks and prioritizing responsibilities as needed.